

Due to the COVID-19 pandemic we have reviewed our processes and procedures. One of these processes is in relation to the purchasing of accessible seats at the Arena & City Hall and car parking at the Arena.

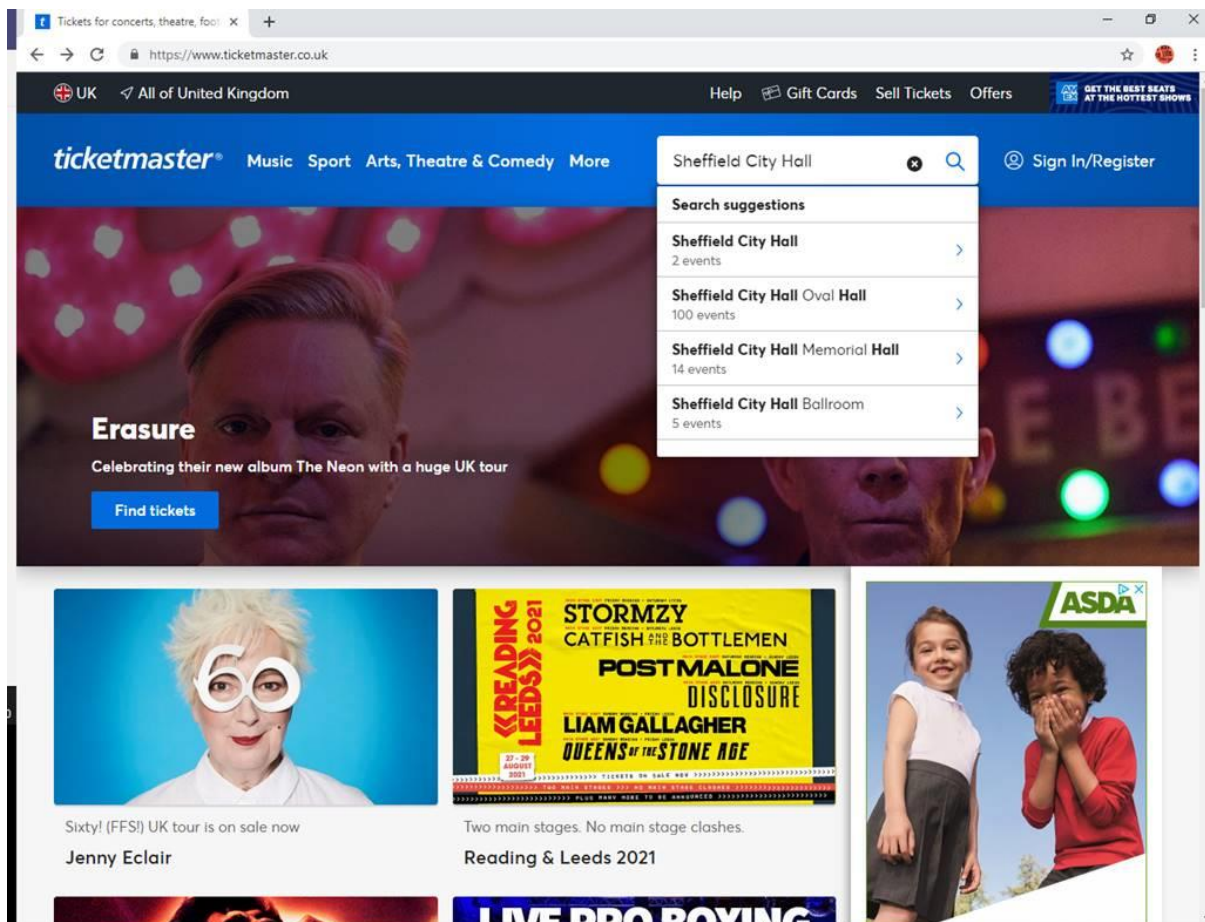
All accessible tickets can now be purchased online through our ticket service provider Ticketmaster website.

How to Book an Accessible Ticket

Go to www.ticketmaster.co.uk

If you have not used this site before you will need to [register](#).

In the Search box either type in the venue of choice or the event name



Click on the event you want to book, and it will bring up a plan of the venue. Click on All Ticket Types, this will then drop down to give you several options – Essential Tickets (Companion) or Wheelchair Accessible

[Tickets: Killer Queen - the Premier](#) x +
<https://www.ticketmaster.co.uk/killer-queen-the-premier-tribute-to-queen-sheffield-01-06-2021/event/35005758F2D176E3>

ticketmaster UK

Home / Music / Tribute Bands / Killer Queen

KILLER QUEEN **Killer Queen - the Premier Tribute To Queen**
 Tue 1 Jun 2021 @ 7:30 pm | Sheffield City Hall Oval Hall, Sheffield
[Info](#) [Accessible Tickets](#)

Handling and Delivery Fees may apply to your order. Babies in arms (ages 0-2) are not admitted into the auditorium. All persons aged 14 and under must have a valid ticket and be accompanied by an ad...

Standard Accessible Resale

48 results for:
 2 Tickets All Prices All Ticket Types

STAGE
 BALCONY OVERHANG
 CIRCLE OVERHANG
 SIDE CIRCLE RIGHT CIRCLE SIDE BALCONY RIGHT BALCONY
 SIDE STALLS CENTRE STALLS CENTRE CIRCLE CENTRE BALCONY
 SIDE CIRCLE LEFT CIRCLE SIDE BALCONY LEFT BALCONY
 CIRCLE OVERHANG BALCONY OVERHANG

Ticket Types
 Standard Tickets
 Full Price Ticket
 Accessible Tickets
 Accessible Companion Ticket
 Essential Companion
 Accessible Ticket
 Wheelchair Accessible
 Resale Tickets
 Resale Tickets Only

Lowest Price Best Seats

Click on the relevant option. The plan then becomes interactive so you can pick your accessible seats.

[Tickets: Killer Queen - the Premier](#) x +
<https://www.ticketmaster.co.uk/killer-queen-the-premier-tribute-to-queen-sheffield-01-06-2021/event/35005758F2D176E3>

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Standard Accessible Resale

Ticket Types [Clear All](#)

- Standard Tickets**
 - Full Price Ticket
- Accessible Tickets**
 - Accessible Companion Ticket
 - Essential Companion
 - Accessible Ticket
 - Wheelchair Accessible
- Resale Tickets**
 - Resale Tickets Only

They're on the map!
 Please use the Interactive Seating Map to select your tickets.

SECTION: FSTALL | ROW: A | SEAT: 46
 Accessible Ticket £28.40 each
 Wheelchair Accessible

Click on the seats you wish to purchase then go to Get Tickets

Tickets: Killer Queen - the Premier

https://www.ticketmaster.co.uk/killer-queen-the-premier-tribute-to-queen-sheffield-01-06-2021/event/35005758F2D176E3

ticketmaster UK

Home / Music / Tribute Bands / Killer Queen

KILLER QUEEN
 Killer Queen - the Premier Tribute To Queen
 Tue 1 Jun 2021 @ 7:30 pm | Sheffield City Hall Oval Hall, Sheffield

Info Accessible Tickets

Handling and Delivery Fees may apply to your order. Babies in arms (ages 0-2) are not admitted into the auditorium. All persons aged 14 and under must have a valid ticket and be accompanied by an adult.

Standard Accessible Resale

A Handling Fee of £2.50 per transaction applies.

Accessible Companion Ticket

| SECTION | ROW | SEAT |
|---------|-----|------|
| FSTALL | A | 47 |

Essential Companion

£0.00

Accessible Ticket

| SECTION | ROW | SEAT |
|---------|-----|------|
| FSTALL | A | 46 |

Wheelchair Accessible

£28.40

x2 Delivery Costs

Get Tickets

The Terms of Purchase will appear. Please read this then if you are happy to go ahead click Continue. You will then be redirected to the checkout.

The screenshot shows the Ticketmaster website for the event "Killer Queen - the Premier Tribute To Queen" on Tuesday, June 1, 2021, at 7:30 pm in Sheffield City Hall Oval Hall, Sheffield. The page is in the UK locale. A seating chart is displayed with blue dots indicating accessible seats. A modal window titled "Accessible Tickets" is open, showing the "Terms of Purchase" and a checked checkbox for "I accept the Terms of Purchase". A "Continue" button is visible at the bottom of the modal.

Standard Accessible Resale

Accessible Tickets

Terms of Purchase

By purchasing these tickets you confirm that you or a member of your party has access requirements that match the features provided by the selected ticket type.

Those purchasing tickets will have to provide verification information of their access requirements to support this purchase to ensure free companion tickets are not abused. If you have not already provided this information, you will be contacted by a member of our team no later than 72 hours after your order. If you are unable to provide the information within 3 weeks or 72 hours before the event, your order will be cancelled.

I accept the Terms of Purchase.

Continue

You will then be used to click on the country you are purchasing from. This will then give you postal options

Ticketmaster Delivery

https://www.ticketmaster.co.uk/checkout/order?f_enableDocumentUploads=true&f_myAccountResale=true&f_newTransferTMOLink=false&f_orderDetailsV2=true...

ticketmaster Killer Queen - the Premier Tribute To Queen
Tue 01 Jun 2021 @ 19:30, Sheffield City Hall Oval Hall 02:16


Delivery

GREAT BRITAIN N. IRELAND REP. OF IRELAND OTHER

eTicket - FREE

Go Mobile
Your phone is your ticket. Locate your tickets in your Ticketmaster account, or in your app. When you go mobile, your tickets will not be emailed to you or available for print.

| SEC | ROW | SEAT |
|--------|-----|------|
| FSTALL | A | 47 |
| FSTALL | A | 46 |



Order Details

[Cancel Order](#)



| | |
|--|--|
| 1 Accessible Companion Ticket | £0.00 |
| <small>£0.00 x 1 Accessible, Stalls, Left, Front, * 2+/u14s With An Adult 18+ *</small> <input type="checkbox"/> Essential Companion | |
| 1 Accessible Ticket | £23.50 |
| <small>£23.50 x 1 Accessible, Stalls, Left, Front, * 2+/u14s With An Adult 18+ *</small> <input type="checkbox"/> Wheelchair Accessible | |
| Per Item Fees | £4.90 |
| <small>£2.95 (Service Charge) x 1 £1.95 (Facility Charge) x 1</small> | |
| Order Processing Fees | £2.50 |
| <small>Handling Fee (£2.50) eTicket (FREE)</small> | |
| Go Mobile | Your phone is your ticket. Locate your |

Once selected scroll down the screen. You will see confirmation of your transaction, click continue. **You only get 3 minutes to complete your transaction.**

ticketmaster Killer Queen - the Premier Tribute To Queen Tue 01 Jun 2021 @ 19:30, Sheffield City Hall Oval Hall 00:52

go mobile, your tickets will not be emailed to you or available for print.

Order Details [Cancel Order](#)

| | |
|--|--------|
| 1 Accessible Companion Ticket ^ | £0.00 |
| £0.00 x 1 Accessible, Stalls, Left, Front, * 2+ / u14s With An Adult 18+ *  Essential Companion | |
| 1 Accessible Ticket ^ | £23.50 |
| £23.50 x 1 Accessible, Stalls, Left, Front, * 2+ / u14s With An Adult 18+ *  Wheelchair Accessible | |
| Per Item Fees | £4.90 |
| £2.95 (Service Charge) x 1 £1.95 (Facility Charge) x 1 | |
| Order Processing Fees | £2.50 |
| Handling Fee (£2.50) eTicket (FREE) | |
| Go Mobile Your phone is your ticket. Locate your tickets in your Ticketmaster account, or in your app. When you go mobile, your tickets will not be emailed to you or available for print. | |
| Subtotal | £30.90 |

[Next](#)

Windows taskbar: 17:54 07/09/2020

You will then be asked to complete your payment details

The screenshot shows the Ticketmaster checkout page. At the top, the event is identified as 'Killer Queen - the Premier Tribute To Queen' on 'Tue 01 Jun 2021 @ 19:30, Sheffield City Hall Oval Hall'. The page is divided into a 'Payment' section on the left and an 'Order Details' section on the right.

Payment Section:

- Credit / Debit Card:** Includes fields for Card Number, Card Type (dropdown), Exp Month, Exp Year, and Security Code.
- Billing Address:** Includes fields for First Name, Last Name, and Postcode. A 'Find Address' button is available, along with the option to 'Enter Address Manually'.
- Mobile:** A field for entering a mobile number.
- Store my card for faster checkout next time. [Privacy policy](#)

Order Details Section:

- Ticket Information:** SEC FSTALL, ROW A, SEAT 47. A thumbnail image of the 'Killer Queen' band is shown.
- Order Summary:**
 - 1 Accessible Companion Ticket: £0.00 (Essential Companion)
 - 1 Accessible Ticket: £23.50 (Wheelchair Accessible)
 - Per Item Fees: £4.90 (Service Charge and Facility Charge)
 - Order Processing Fees: £2.50 (Handling Fee)
- [Cancel Order](#)
- Go Mobile:** Your phone is your ticket. Locate your

Once complete, go to the bottom and click buy now.

Personal Assistant ticket

Go to www.ticketmaster.co.uk

If you have not used this site before you will need to [register](#).

In the Search box either type in the venue of choice or the event name

If a wheelchair accessible ticket is not required but you require a personal assistant ticket you need to purchase standard tickets, these will be charged at full price, Once you have completed the transaction you need to contact Ticketmaster via Contact Us with your proof (PiP) and they will make a decision regarding eligibility. If your request is successful, they will then refund the price of 1 ticket.

<https://help.ticketmaster.co.uk/hc/en-us/articles/360002617858-Contact-Us>

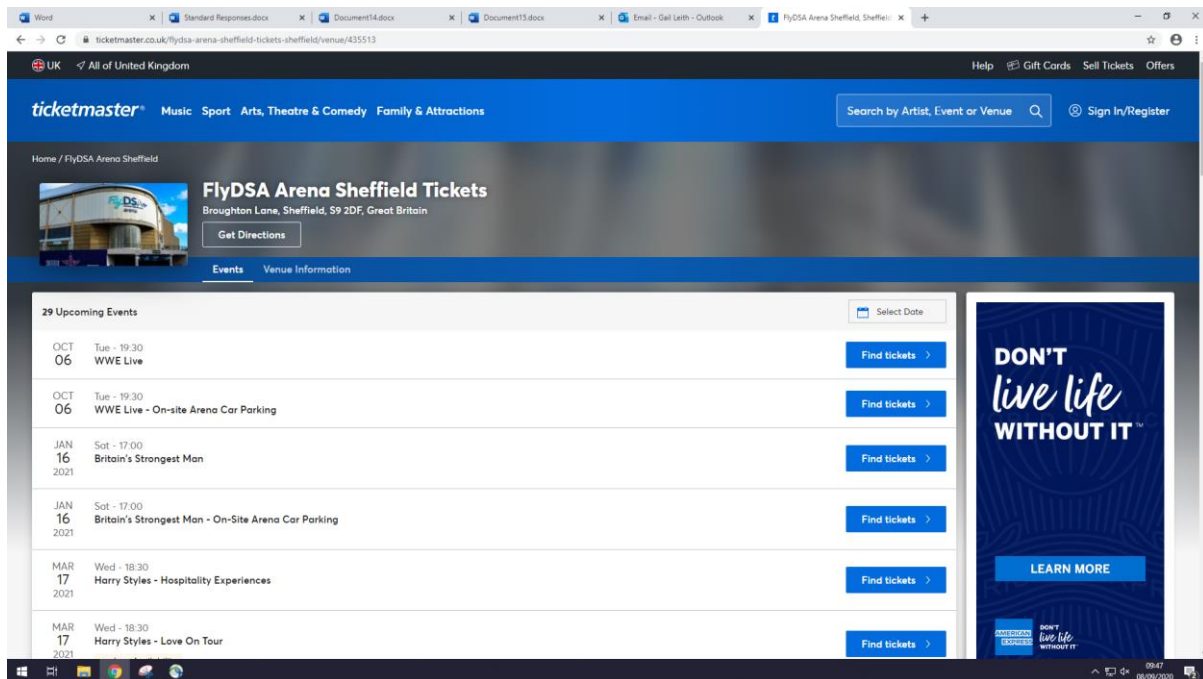
Car Parking

Car parking for the Arena is available on the Ticketmaster website – red bays for blocks 101-110 and blue bays for blocks 111-120.

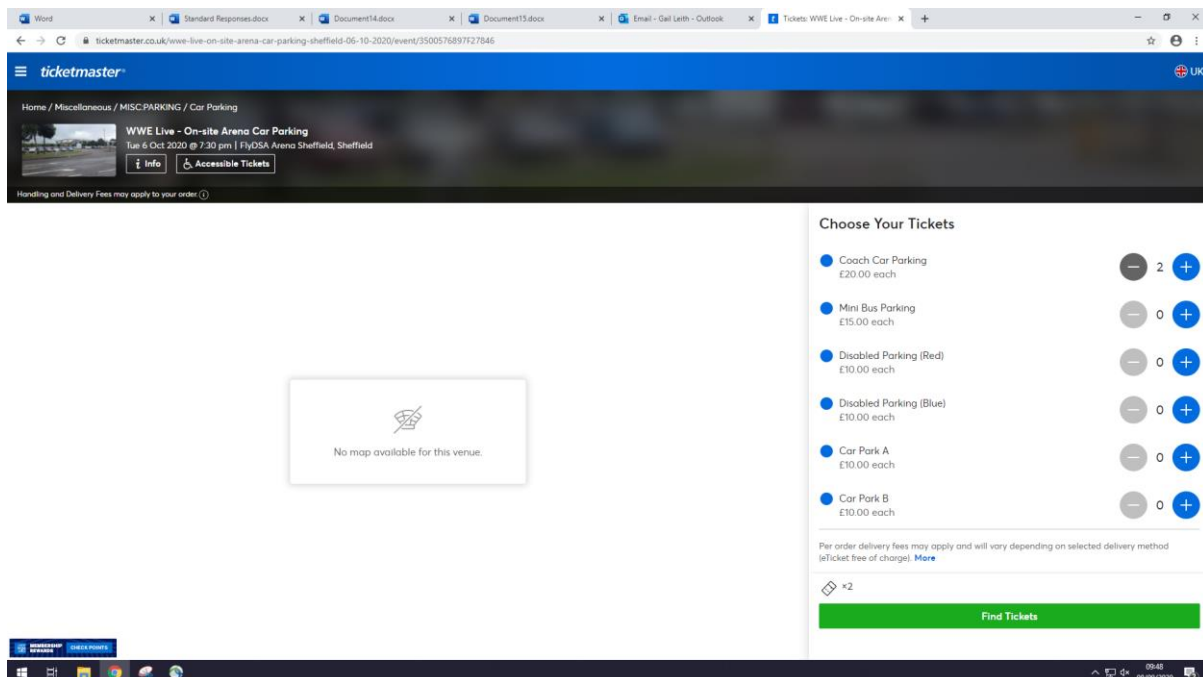
Go to www.ticketmaster.co.uk

If you have not used this site before you will need to register.

Type Sheffield Arena in the search box



You will see under each event there is a car parking option. Click on Find Tickets



You will then be given options as to which area you would like to park. Click on the plus to add a space, then click Find Tickets to search availability.

Word | Standard Responses.docx | Document14.docx | Document15.docx | Tickets: JLS - On-site Arena Car P |

ticketmaster.co.uk/jls-on-site-arena-car-parking-sheffield-25-06-2021/event/3500584CD672A517

ticketmaster UK

Home / Miscellaneous / MISC-PARKING / Car Parking

JLS - On-site Arena Car Parking
Fri 25 Jun 2021 | FlyDSA Arena Sheffield, Sheffield

Info Accessible Tickets

Handling and Delivery Fees may apply to your order. *** CAR PARKING TICKET. THIS IS NOT AN EVENT TICKET *** A max of 6 tickets per person and per household applies. Tickets in excess of 6 will b...

No map available for this venue.

Review Your Tickets

Tickets reserved for: 01:20

| SECTION | ROW | SEAT |
|-------------|-----|------|
| RED | - | - |
| Car Parking | | |

Disabled Parking (Red)
1 x £10.00 each

A Handling Fee of £2.50 per transaction applies.

x1 Delivery Costs

Get Tickets

Other Options

[Search Again](#)

09:54 08/09/2020

Click Get Tickets and purchase tickets following the same procedure as when booking event tickets.